

GenService Pro

Government & Public Sector Capability Statement

Offered by Beka's Supply Company, LLC | SBA-certified WOSB and SDVOSB small business

Generator service management software for public works, facilities, and

GenService Pro helps generator service teams manage customers, generator assets, dispatch, technician field work, service records, quotes, invoices, inventory, and maintenance follow-up in one operating system.

CORE CAPABILITIES

- CRM and generator records tied to service history and scheduled maintenance.
- Dispatch, appointments, technician job flow, photos, notes, and signatures.
- Installable technician web app for phone, tablet, and desktop use.
- Offline queueing for field updates when technicians work in poor coverage.
- Quotes, invoices, customer payment links when enabled, and manual/export workflows.
- Inventory usage, reorder visibility, reports, audit trail, and admin controls.

BUSINESS DESIGNATIONS

- SBA-certified Woman-Owned Small Business (WOSB).
- SBA-certified Service-Disabled Veteran-Owned Small Business (SDVOSB).
- Small business supplier suitable for direct agency evaluation and prime-contractor subcontracting conversations.
- Certification details and procurement documentation available during buyer review.

PUBLIC-SECTOR FIT

- Municipal public works and utility support teams.
- Facilities teams responsible for standby generator maintenance.
- Emergency preparedness operations that need clean service history.
- Generator service contractors supporting government and institutional clients.

Procurement Path

GenService Pro is positioned first as a commercial SaaS product for agency evaluation, small-business set-aside opportunities where eligible, and subcontracting with facilities, emergency power, and service-delivery prime contractors. We do not claim GSA Schedule listing, FedRAMP authorization, or government endorsement unless separately documented.

Contact

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<https://www.genservicepro.com/public-sector.html>

Primary Product URL

<https://www.genservicepro.com>

<https://app.genservicepro.com>